



# Training path

V.I.P.



**CENTER FOR HEALTH AND MIGRATION**  
Research for Practice

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# Course “Managing Challenges in Work in Prison”

## Aim:

Developing innovative strategies for managing challenging situations in everyday work in the prison, refugee camps and detention centers

## Target groups:

Health and social care workers, guards, trainers and teachers



# Section 1: Managing Diversity

Duration: 6 hours

Tasks:

- » Practice oriented concepts and tools for managing ethno-cultural diversity
- » Reflecting the own culture and individual/collective images
- » Development of creative strategies to manage diversity



## Section 2: Managing Paradox

Duration: 6 hours

Tasks:

- » Concepts and methods on how to manage paradox situations
- » Development of strategies for creatively dealing with conflicting demands



# Section 3: Topic open to participants

Duration: 4 hours

Tasks:

- » Analysis of challenging situations reported by participants
- » Development of strategies for creatively dealing with these challenges